

SETUP GUIDE - VT DND Busylight

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1. Preface

This document serves as a technical instruction of setting up the Busylight software and assisting with general issues in getting the software setup and running.

The VT desktop software is free of charge and can be downloaded for Windows and Mac users from our website at <https://www.vbetglobal.com/downloads/software-download>

2. Operation mode options

There are three ways to change the Busylight color:

- Manually tap the touchable area on the top of the Busylight.
- Set configuration from the VT UC Bridge software
- Automatically synchronize your UC platform presence status using the VT UC Bridge software

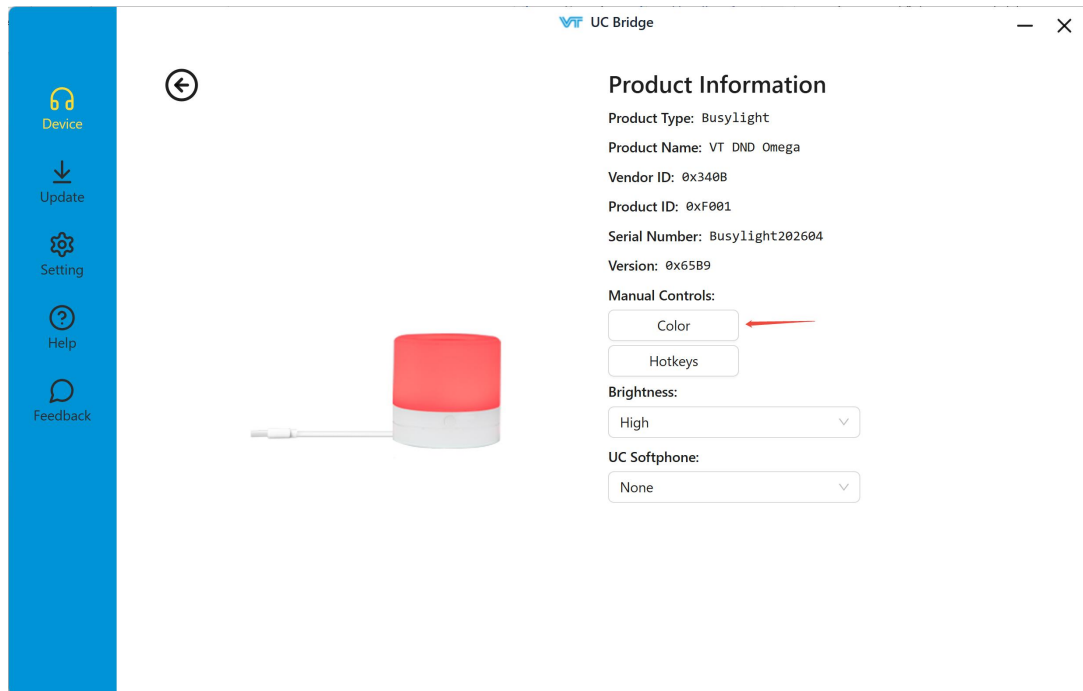
3. How to physically change the Busylight color

After Busylight is connected to the computer, you can change the color by tapping the top centre area of the shell. The colors will always loop around as one cycle (Red → Green → Yellow → Purple → Blue → Breathing Red → Off)

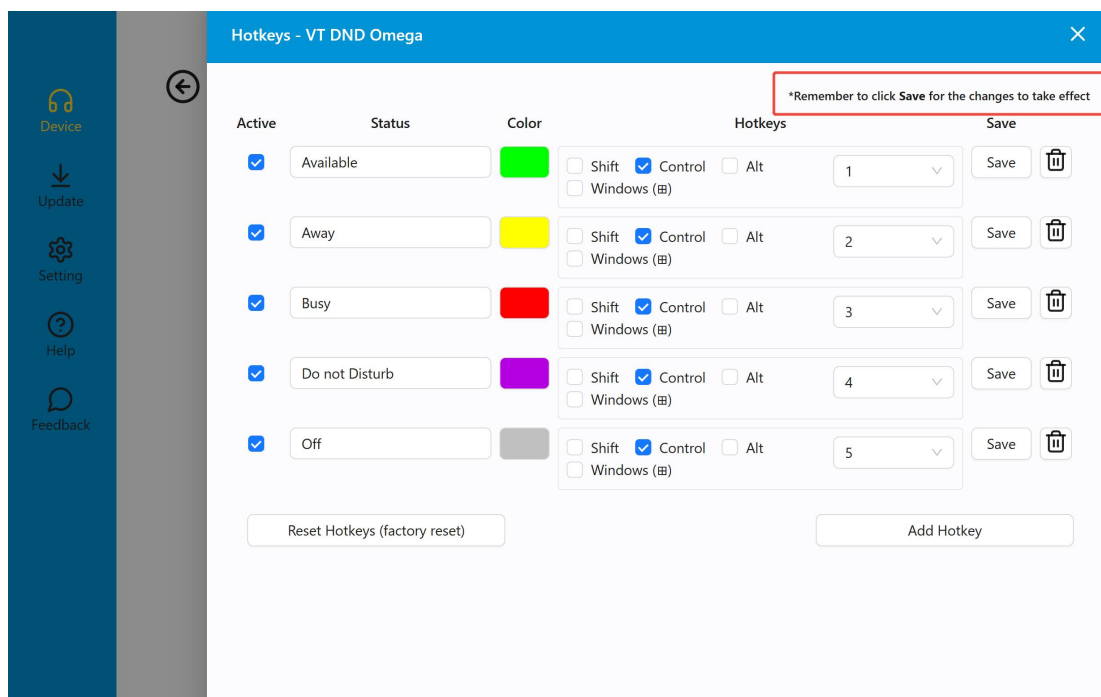


4. How to use VT software to change the Busylight color

Open UC Bridge software and connect Busylight to the PC, click on the device image to navigate to the configuration page, then click the "Color" button and select a color from a list of available colors. Note, the selected color will not be saved, so when you re-connect the device to the PC the color will be reset.



You can also configure hotkeys to easily change the color as you press the keys on the keyboard. However, some hotkeys will not work on MacOS as they are reserved by the operating system implicitly.



5. How to use VT software to synchronize the Busylight color with UC platform

5.1 Supported UC platform list

To synchronize the presence status of the mainstream UC platforms, please download VT UC Bridge software. The compatible lists are as follow:

	Windows	MacOS
Microsoft teams	√	√
Zoom	√	√
Cisco Webex	√	×
Cisco Jabber	√	×

If you have any UC platform request, please email us for evaluation:
peter@vbetglobal.com

5.2 How to use Busylight with Microsoft teams

5.2.1 Client-side mode (Windows PC Only - Recommended)

IMPORTANT: please be sure **Microsoft Teams, Microsoft Office and VT UC bridge** are installed and running the same bit -version (32 bit or 64 bit), otherwise it might not work.

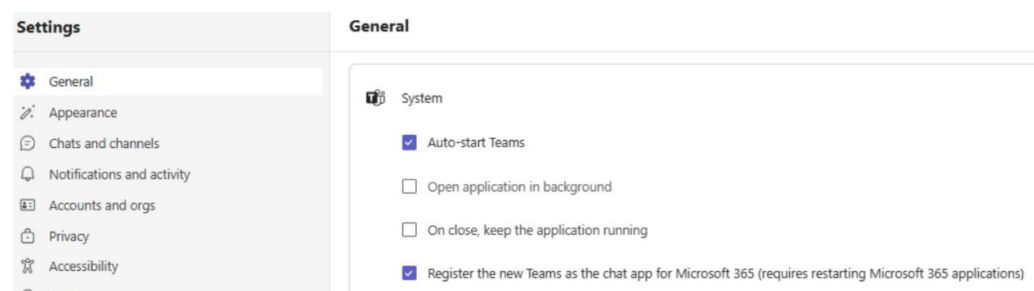
How to lookup bit-versions:

Open system Task manager > Details > Add column „Platform“ or „Architecture“ > .
 From here locate the added column for the below apps that match your environment:

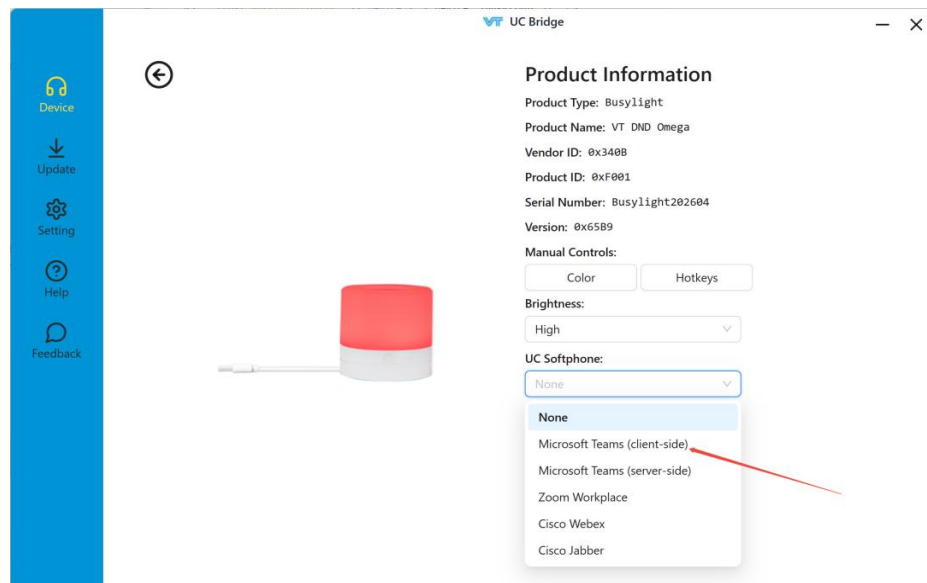
- for UC Bridge find uc-bridge.exe
- for Office e.g. Start Outlook and find Outlook.exe
- for Teams find ms-teams.exe.

Once you confirm the bit-versions are aligned, please follow the steps below to enable busylight with Teams:

Step1 - To enable the integration in Teams, you need to check this box within the Teams: Settings – General tab: “Register the new Teams as the chat app for Microsoft 365”. Then, restart the Teams app.



Step2 - Open UC Bridge app and make sure busylight is connected to the computer, navigate to the device page and select "Microsoft Teams (client-side)" from the drop-down list as shown in the image below.

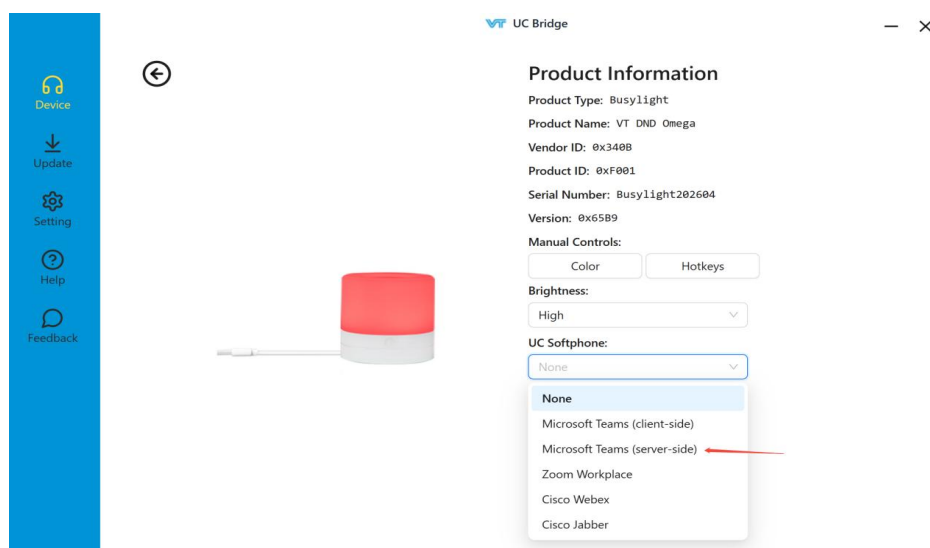


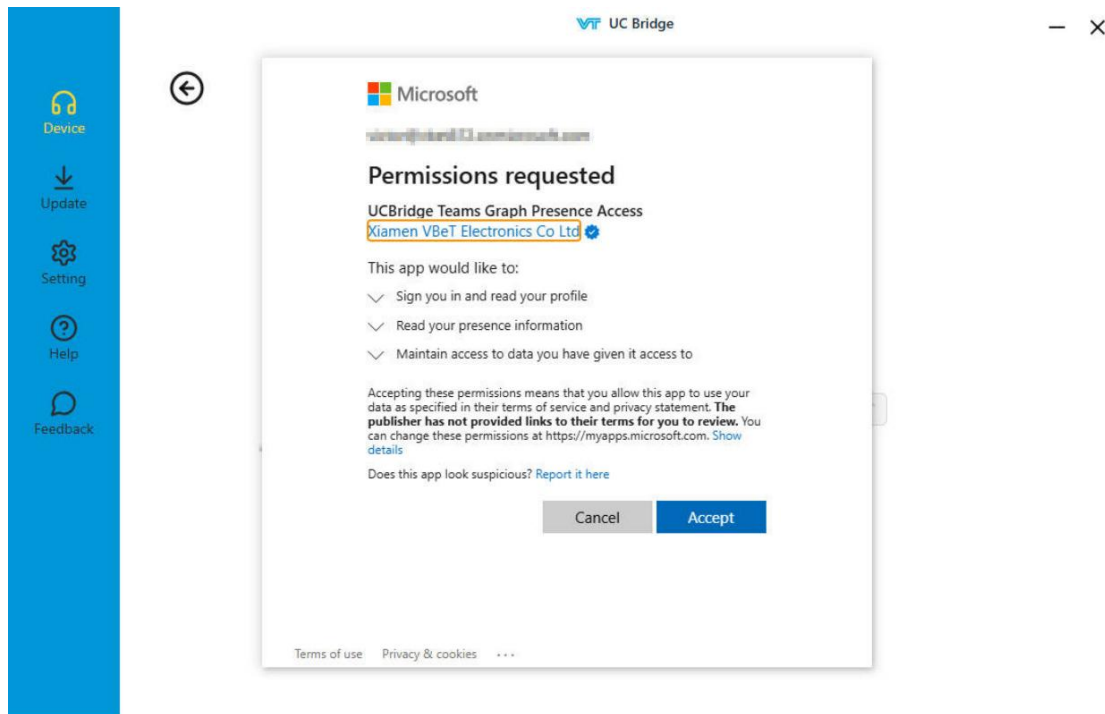
If busylight is still not reflecting your Teams's presence after following steps above, please see section 5.2.3 for trouble shooting.

5.2.2 Server-side mode

If you are on a Mac user or Windows user that has problem using client-side mode, you can try using the server-side mode. Though, Windows users are highly recommended to use client-side mode as it's faster and no network API calls limitation.

You will be asked to login to the server-side of Teams, using your login credentials and password (Same as when login into Microsoft/Teams application). After logging in, you must give consent to access Presence information.





In case User Consent is disabled, please contact your IT Administrator to grant the consent to the app in Microsoft Entra ID.

5.2.3 Trouble shooting for client-side mode

We have included a file along with this documentation that you will need to execute to set the registry key to the right value. The file sets the value needed for Teams to function with Outlook correctly.

Step1. Execute "MsTeams_fix.reg" file in the folder.

Step2. Windows UAC will ask if you want to allow the app to make changes, select **Yes**.

Step3. Another window will pop up asking you to confirm to add the values of the file, select **Yes**.

Step4. A confirmation should show, telling you it was added successfully, select **OK**.

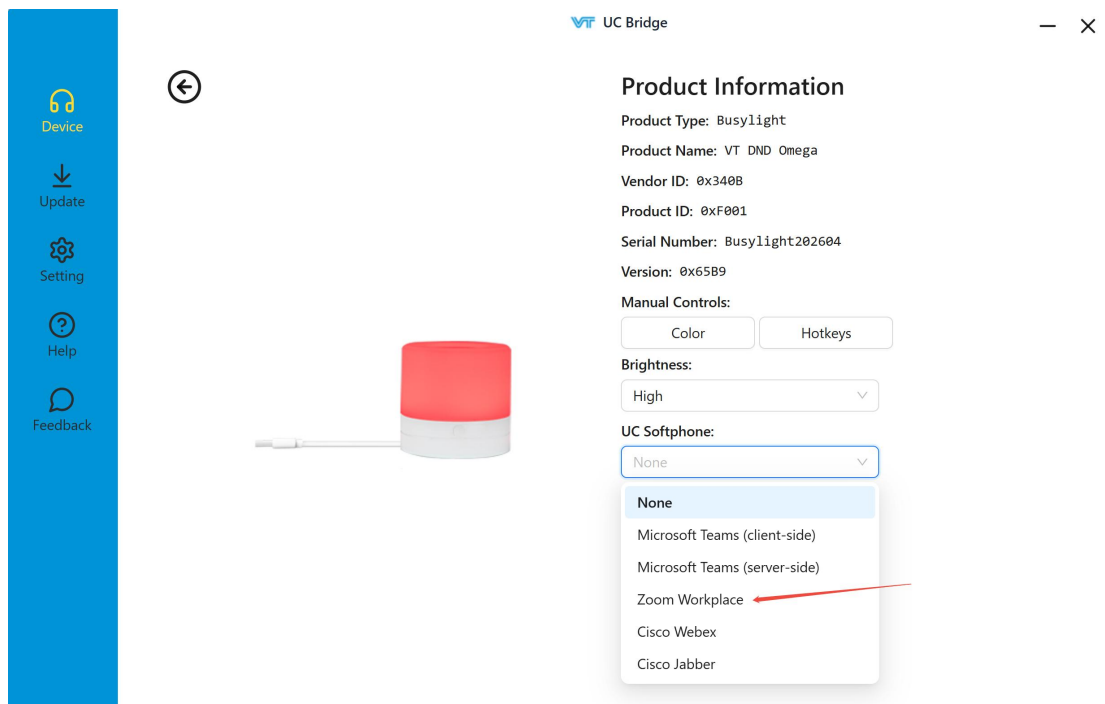
Step5. Restart the apps below in the following order:

- o Outlook
- o Teams
- o VT UC Bridge

If it is still not working, please try to restart the PC.

5.3 How to use Busylight with Zoom

Open UC Bridge app and connect busylight to the computer, navigate to the device page and select "Zoom Workplace" from the drop-down list. (please make sure Zoom is up and running before making connection to it)



5.4 How to use Busylight with Cisco Webex

IMPORTANT: please be sure **Webex** and **VT UC bridge** are installed and running the same bit version (32 bit or 64 bit), otherwise it might not work .

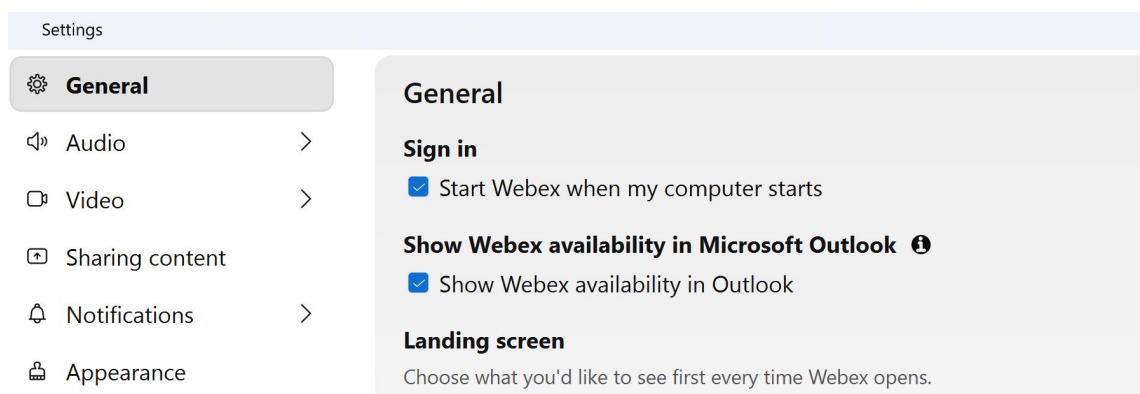
How to lookup bit-versions:

Open system Task manager > Details > Add column „Platform“ or „Architecture“ >.

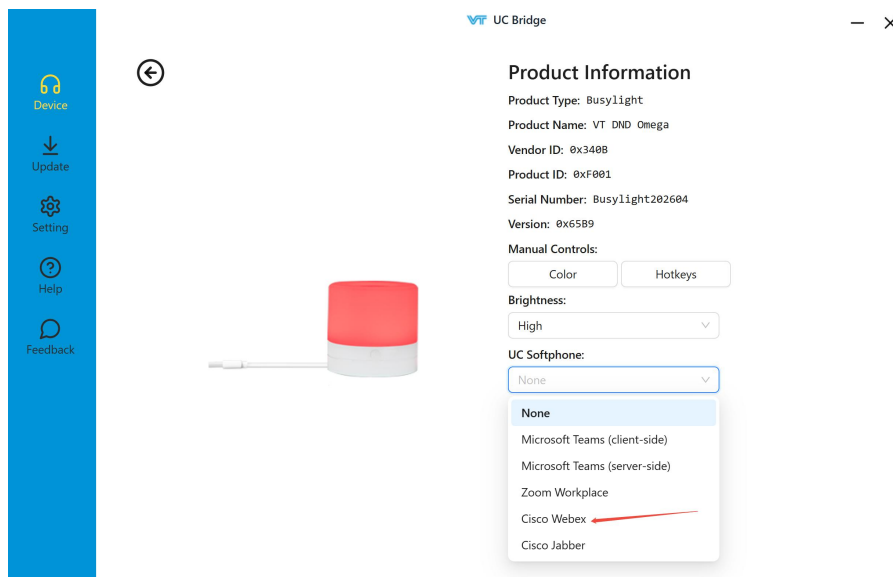
From here locate the added column for the below apps that match your environment:

- for UC Bridge find uc-bridge.exe
- for Webex find CiscoCollabHost.exe.

Step1 - To enable the integration in Webex, you need to check this box within the Webex Settings – General tab: “Show availability in Microsoft Outlook”



Step2 - Open UC Bridge app and make sure busylight is connected to the computer, navigate to the device detail page and select “Cisco Webex” from the drop-down list



5.5 How to use Busylight with Cisco Jabber

IMPORTANT: please be sure **Jabber** and **VT UC bridge** are installed and running the same bit version (32 bit or 64 bit), otherwise it might not work .

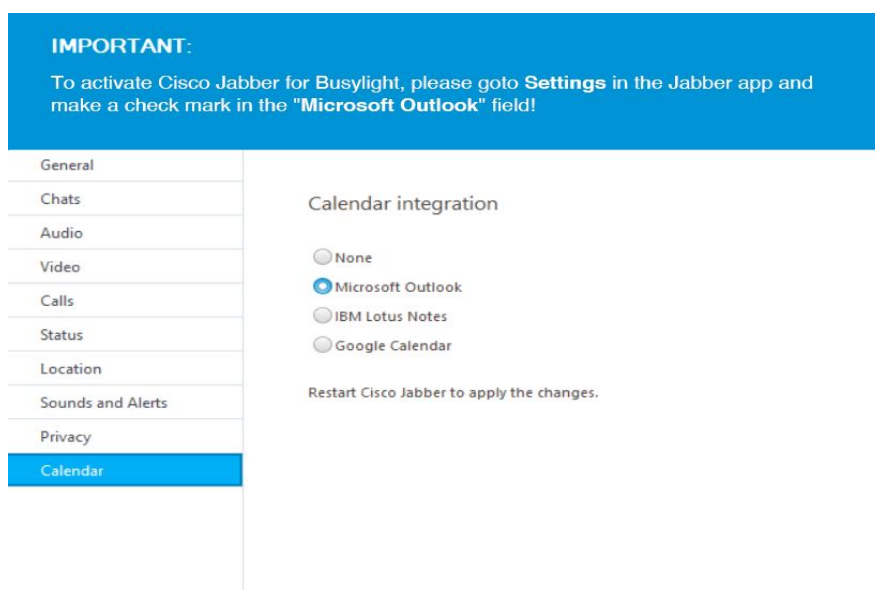
How to lookup bit-versions:

Open system Task manager > Details > Add column „Platform“ or „Architecture“ > .
From here locate the added column for the below apps that match your environment:

- for UC Bridge find uc-bridge.exe
- for Jabber find CiscoJabber.exe.

Step1 - To enable the integration in Jabber, you need to check this box within the Jabber

Settings – Calendar tab: “Microsoft Outlook”



Step2 - Open UC Bridge app and make sure busylight is connected to the computer, navigate to the device detail page and select “Cisco Jabber” from the drop-down list